

Free Guest Wi-Fi Terms and Conditions

1. Wifi sign-up

- 1.1. The Wi-Fi is provided by **The Square** free of charge for the use of customers only. If you are accessing this wifi and are not a customer of **The Square** at this time, you must disconnect.
- 1.2. By using this Wi-Fi, you agree to be bound by these terms. If you do not agree with any of the terms laid out here then please do not use the Wi-Fi. If you have any questions or experience any service difficulties, please approach a member of staff.

2. Personal information

- 2.1. Any personal information you supply to us will be used in the manner set out in our **Privacy Policy**. This can be viewed via the link from the same wifi login page or, if you accessed this page directly from our website, the privacy policy can be found in the same menu.
- 2.2. Please be aware, we use a variety of technical means to enable user authentication. We also use information from your Wifi usage for service monitoring and improvement.

3. Acceptable use

- 3.1. You must act lawfully. Do not act in any way that could be unlawful, could lead to unlawful activity or encourage others to act unlawfully.
- 3.2. You must act responsibly. You must not undertake actions that are harassing, defamatory, threatening, obscene, abusive, racist, sexist, offensive or otherwise objectionable or inappropriate. Do not pretend to be anyone other than yourself. Do not collect email addresses or other personal details or use our Wi-Fi to send spam.
- 3.3. In particular, as we are a child-focussed business, you must also be aware of the content you are viewing or downloading, even if that content is considered perfectly legal and reasonable for an adult. For example, keep your device volume low and do not view anything of an adult nature (Eg. swearing or pictures that could be frightening to a child). This could include perfectly 'innocent' things such as music files or the news.
- 3.4. You must act reasonably. Do not use Wi-Fi access in any way that may affect the running of the Wi-Fi or network or other technology connected to it. In particular, avoid transferring large files and make sure your device is protected by up-to-date anti-virus software.

4. Other points

- 4.1. We don't charge you for using the Wi-Fi so you accept that sometimes, for technical, legal or operational reasons, it may not be available.
- 4.2. We may also control the types of material that can be sent or received over the Wi-Fi.
- 4.3. You must not view any licensable material while using our wifi, such as programmes as they are being streamed by providers, as the TV license on site covers the private flat only
- 4.4. We may suspend your access at any time, at our discretion, without responsibility to you
- 4.5. Your use of the Wi-Fi is at your own risk and we are not responsible to you for any damages, losses, costs or expenses you suffer because the Wi-Fi is unavailable, does not operate as expected or causes loss of data or any other issue with equipment.
- 4.6. You are responsible to us for all damage, losses, costs or expenses arising out of any breach by you of these terms.
- 4.7. If we are subjected to any claim or request for information about your use of the Wi-Fi from any person or body legally entitled to this information, we may disclose it without your consent. For example, your IP address or any data you provided when accessing the Wi-Fi.
- 4.8. Nothing in these terms limits or affects our general responsibilities to you as a customer under any other obligations, legal or otherwise